



**The Centre for Integrated Justice Studies At Durham College &
The Institute of Law Clerks of Ontario
Presents:**

**Fall/Winter 2009 - 2010
Certificate in Dispute Resolution**

The Certificate in Dispute Resolution “CDR” is a cross disciplinary program for professionals and practitioners in a wide variety of occupations.

Designed with the busy professional in mind, the CDR consists of 120 hours of intensive study, including live, in-class seminars and interactive online learning. It spans cognitive, affective and skill-building learning outcomes associated with all dispute resolution situations. Learning outcomes include:

- Understanding the nature of conflict
- Overview of dispute resolution concepts
- Communication skills in ADR
- Effective listening skills
- Problem identification
- Power, culture and gender issues
- Negotiation and mediation & intervention skills and strategies
- Legal and ethical issues

Successful completion will be recognized with a Certificate issued by Durham College. The Certificate in Dispute Resolution is a pre-requisite for the Advanced Certificate in Dispute Resolution.

Cost: Members \$1,080.00 Non-Members \$1,200.00

Course Dates and Times: Weekends: October 16-18, November 13-15, January 15-17, February 5-7, March 5-7

Weekend Session Times - Sessions are held at Durham College, Oshawa campus.

Friday: 6:10 p.m. – 9:00 p.m.

Saturday: 9:10 a.m. – 4:00 p.m.

Sunday: 9:10 a.m. – 1:00 p.m.

Prompt attendance for all session dates and times is a requirement for successful completion of certificate courses.

For more information please contact Jan Burnett at: 905-721-2000, ext. 3695.

