



**The Centre for Integrated Justice Studies At Durham College &  
The Institute of Law Clerks of Ontario  
Presents:**

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**Fall/Winter 2008-09  
Certificate in Dispute Resolution**

The Certificate in Dispute Resolution (CDR) is a cross disciplinary program for professionals and practitioners in a wide variety of occupations.

Designed with the busy professional in mind, the CDR consists of 120 hours of intensive study, including live, in-class seminars and interactive online learning. It spans cognitive, affective and skill-building learning outcomes associated with all dispute resolution situations. Learning outcomes include:

- understanding the nature of conflict
- overview of dispute resolution concepts
- communication skills in ADR
- effective listening skills
- problem identification
- Power, culture and gender issues
- negotiation and mediation & intervention skills and strategies
- legal and ethical issues

Successful completion will be recognized with a Certificate issued by Durham College. The Certificate in Dispute Resolution is a pre-requisite for the Advanced Certificate in Dispute Resolution.

**Cost:** Members \$1,080.00 Non-Members \$1200.00

**Course Dates and Times:** Weekends: October 17-19, November 7-9, January 9-11, February 6-8, March 6-8

**Weekend Session Times - Sessions are held at Oshawa campus.**

Fridays 6:00 p.m. – 9:00 p.m.  
Saturdays 9:00 a.m. – 4:00 p.m.  
Sundays 9:00 a.m. – 1:00 p.m.

**Prompt attendance for all session dates and times is a requirement for successful completion of certificate courses.**

## The Faculty

**Gordon Barnard** | [gordon.barnard@durhamcollege.ca](mailto:gordon.barnard@durhamcollege.ca)

Gordon has taught in the Human Resources Management Program in the School of Business at Durham College since 1989. He specializes in teaching human resources planning, organizational behaviour, and organization development.

**Charles Ewert** | [charles.ewert@durhamcollege.ca](mailto:charles.ewert@durhamcollege.ca)

Charles is a lawyer and has been a professor in the Legal Administration program at Durham College for more than twenty years. He teaches courses in civil litigation, contracts, torts, family law, and mediation. Charles holds a Masters Degree in Law with a concentration in Alternative Dispute Resolution.

**Jennifer Laffier** | [jennifer.laffier@durhamcollege.ca](mailto:jennifer.laffier@durhamcollege.ca)

Jennifer is a Therapist/Counsellor who works in private practice with families and individuals. She is involved with family, school and peer mediation, and runs a community program called The Bully Free Zone. Jennifer also teaches at Durham College in the School of Justice.

**Michael Maynard** | [michael.maynard@durhamcollege.ca](mailto:michael.maynard@durhamcollege.ca)

Michael is a law clerk and mediator. He is a former graduate of both the Certificate and Advanced Certificate in Dispute Resolution, and was a co-founder of Campus Mediation Services, acting as its Registrar in 2006-07.

